



## Helping people affected by bushfires access private rental properties

Thank you to the many real estate agents who are helping their local communities by leasing vacant properties to people whose home is uninhabitable because of the bushfires. The NSW Government is encouraging private owners with untenanted dwellings to make their properties available for those in bushfire affected areas. This includes people with holiday homes.

### How can people make their property available?

Properties in the private market should be let through the normal process as either a short term, medium term or long term lease.

### How can the Bushfire Housing Assistance Service help people seeking rental accommodation?

The Bushfire Housing Assistance Service has been established to support people who are temporarily or permanently displaced as a result of the NSW bushfires.

The Bushfire Housing Assistance Service can help with assistance with a no-interest private rental bond loan and advanced rent costs.

This service is available to anyone who cannot live in their normal home as a result of the bush fires. Normally this service is restricted to people on low incomes, but that requirement is waived for people whose home is uninhabitable because of the bush fires.

### How do people access this service?

Call the **Disaster Welfare Assistance Line** on **1800 018 444**

### Need further assistance?

If people affected by the bushfires need any assistance to access further support they can call the **Disaster Welfare Assistance Line** on **1800 018 444**

You can also refer people to contact or visit a local Department of Communities and Justice Housing office.

A list of Housing offices can be found at [www.facs.nsw.gov.au/contact/housing](http://www.facs.nsw.gov.au/contact/housing)